

Limited 1 Year Warranty P-TEX Pet Crate Floor Protection Mats

Floortex provides a limited 1 year warranty on all the company's P-Tex products which guarantees them to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage.

The warranty only applies to the original purchaser. Should any product during the warranty period, prove to be defective in material and/or workmanship under normal usage, Floortex will, replace the product under the condition that the purchaser proves that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will VOID THE WARRANTY. Prerequisite for the validity of the warranty is that the product is used in accordance with the Floortex guidelines for "Selection, Use & Care".

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered by the warranty. To apply for a replacement, submit a Warranty Claim Form complete with dated sales receipt or purchase order. Floortex reserves the right to request damaged mats be returned to the factory for inspection before sending replacement product.

A shipping and handling fee will be charged for all warranty replacements. Contact Floortex for further details using **CustomerService@FloortexLLC.com**.

Some models may no longer be available. In warranties involving discontinued product, Floortex will provide, at its discretion, a product with the specifications that most closely match the original type purchased or if no replacement is available, Floortex may retract the warranty.

After 12 months of purchase date, claims are limited to 1 replacement per product purchased, and Floortex will not be obligated to replace any product which has previously been replaced under this warranty.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall Floortex's liability under any other remedy prescribed by law exceed the purchase price.

Claim forms can be requested from: **CustomerService@FloortexLLC.com** or can be downloaded from: **www.floortex.com**





Your P-Tex Pet Crate Floor Protection Mat offers a highly cost-effective way to protect your flooring from expensive wear and damage.

Wooden floors will get scratched, pitted and dented while carpet fibres will wear causing rips and tears. Dogs will also have the occasional accident! Put an effective barrier over your flooring that can be easily removed for cleaning, when needed.

Our P-Tex range of pet crate floor protection mats are made from highly durable polypropylene material and will protect hard floors and carpets from day-to-day wear, food and drink spills and other dog mess!

Smooth Back with Anti-Slip coating - suitable for all at and even hard floors and carpeted surfaces.

P-TEX Pet Crate Floor Protection Mats Our unique Crate Mats are manufactured from highly durable and safe polypropylene and all come with a 1 Year Limited Warranty.

- Guaranteed not to crack, chip or shatter under normal use.
- Compatible with under floor heating systems.
- Not sensitive to alkali-based cleaning products.
- Larger size folds for easy portability and storage when not in use.
- Recyclable
- Odorless and toxin free does not contain BPA, PVC, tin, lead or cadmium.

Use and care:

Size Options & unfolding:

Mat sizes 26" x 20" and 38" x 26" are supplied in flat format.

Mat size 50" x 32" is supplied folded in half. Unfold before use.

If your folded mat does not go instantly flat, re-fold it two or three times along the crease- in both directions - and re-lay it in the unfolded flat position on the floor.

In some environments the mat may still take a short period of time to totally flatten depending on the room temperature. This should not take more than a few hours.

Correct use and care of your floor mat will ensure its serviceability and durability as well as giving best protection for your floor covering.

Place on the floor with the anti-slip side down onto your flooring.

Place your pet crate into the centre of the mat with an equal amount of border around the crate to help protect from any mess that leaves the crate.

- As with any household or office product, handle with care at all times to maintain quality and durability.
- Floor mats are precision cut to size: do not cut or in any way alter mats as this can impair performance.
- Do not use in wet areas.
- Do not use where there are extremes of temperature.
- Do not subject mats to excessive concentrated loads.
- Do not use floor mats under office chairs which have castor wheels.
- Clean only with a cloth or sponge soaked in mild soapy water.
- Ensure both the top and bottom of the mat are totally dry, after cleaning, before repositioning on your floor.
- That mat could be damaged if used on ridged, pitted or uneven concrete or on rough textured floor tiles with deep or wide grooves between tiles.



