

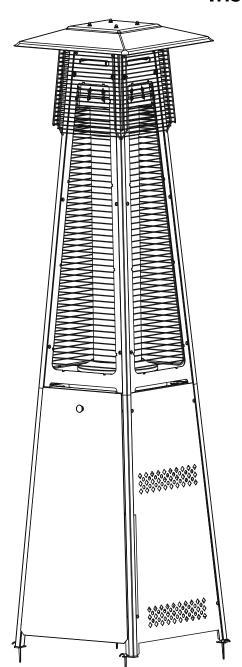


# Flame Heater

## **Instruction Manual**

Item#: KLD7003SC

Model #: PH-100041 BK





## DANGER

FOR YOUR SAFETY: If you smell gas:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- 3. If Odourontinues, keep away from the appliance and immediately call your gas supplier or fire department.



## DANGER

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.



## DANGER

Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation, and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this heater.



This product can expose you to chemicals including Lead, Chromium (hexavalent compounds), Di(2-ethylhexyl) phthalate (DEHP) and Diisononyl phthalate (DINP), which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.



## M WARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.



## WARNING

Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.



## WARNING

FOR OUTDOOR USE ONLY!



Electronic ignition. Requires (1) AA Battery. (Not Included)



## **ATTACH YOUR** RECEIPT HERE

Keep a copy of your proof of purchase or order confirmation which will be needed if you need to contact us about warranty coverage.

Serial No.

Purchase Date



## Questions, problems, missing parts?

Before returning to your retailer, our exceptional customer service is available.

Call us toll-free at (800) 561-5550- Friday 7:30 a.m. - 4 p.m., PST, email us at customercare@jrhome.com

## **BEFORE YOU BEGIN**



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## **BEFORE YOU BEGIN**

Please read and understand this entire manual before attempting to assemble, operate or install this appliance. If you have any questions regarding the product, please contact the retailer.

This manual contains important information about the assembly, operation and maintenance of this LPG Patio Heater. General safety information is presented in the first few pages and is also located throughout this manual. Keep this manual for future reference and to educate new users of this appliance.



NOTE: Electronic ignition. Requires 1 (AA) battery. (Not Included)



## DANGER

#### EXPLOSION—FIRE HAZARD

- · Keep solid combustibles, such as building materials, paper, or cardboard a safe distance away from the heater as recommended by the instructions.
- · Provide adequate clearances around air openings into the combustion chamber.
- · Never use the heater in spaces which do or may contain volatile or airborne combustibles, or products such as gasoline, solvents, paint thinner, dust particles, or unknown chemicals.
- · During operation, this appliance can be a source of ignition. Keep heater area clear and free from combustible materials, gasoline, paint thinner, cleaning solvents and other flammable vapors and liquids. Do not use heater in areas with high dust content. Minimum heater clearances from combustible materials: 3 feet/36 inches from top and 2 feet/24 inches from sides.
- · Never store propane near high heat, open flames, pilot lights, direct sunlight, other ignition sources, or where temperatures exceed 120° F (49° C).
- · Propane vapors are heavier than air and can accumulate in low places. If you smell gas, leave the area immediately.
- · Never install or remove a propane cylinder while the heater is lighted, near flame, pilot lights, or other ignition sources or while heater is hot to the touch.
- · This heater is red hot during use and can ignite flammables too close to the burner. keep flammables at least 3.3 feet/40 inches/1 meter) from top and sides. keep gasoline and other flammable liquids and vapors well away from heater.
- · Store the propane cylinder outdoors in a well-ventilated space out of the reach of children. Never store the propane cylinder in an enclosed area (house, garage, etc.). If heater is to be stored indoors, disconnect the propane cylinder for outdoor storage.

## DANGER

#### CARBON MONOXIDE HAZARD

- · This heater is a combustion appliance. All combustion appliances produce carbon monoxide (CO) during the combustion process. This product is designed to produce extremely minute, non-hazardous amounts of CO if used and maintained in accordance with all warnings and instructions. Do not block the air flow into or out of the heater.
- · Carbon Monoxide (CO) poisoning produces flu-like symptoms, water eyes, headaches, dizziness, fatigue, and possibly death. You can't see and you can't smell it. It is an invisible killer. If these symptoms are present during operation of this product, get fresh air immediately!
- · For outdoor use only.
- · Never use inside house or other unventilated or enclosed areas.
- · This heater consumes air (oxygen). Do not use in unventilated or enclosed areas to avoid endangering your life.



## WARNING

#### **BURN HAZARD**

- · Never leave heater unattended when hot or in use.
- · Keep out of reach of children.



## **WARNING**

WARNING indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.



## WARNING

Certain materials or items, when stored under the heater, will be subject to radiant heat and could be seriously damaged.

# **A** DANGER



## **CARBON MONOXIDE HAZARD**

This appliance can produce carbon monoxide which has no odor. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a camper, tent or home.



## CAUTION

CAUTION indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate personal injury, or property damage.



## CAUTION

#### SERVICE SAFETY

- · Keep all connections and fittings clean. Make sure propane cylinder valve outlet is clean.
- · During set up, check all connections and fittings for leaks using soapy water, never use a flame to check for leaks.
- · Use as a heating appliance only. Never alter in any way to use with any device.



## WARNING

- · This product is fueled by propane gas. Propane gas is invisible, odorless, and flammable. An odorant is normally added to help detect leaks and can be described as having a "rotten egg" smell. The odorant can fade over time so leaking gas is not always detectable by smell alone.
- Propane gas is heavier than air and leaking propane will sink to the lowest level possible. It can ignite by ignition sources including matches, lighters, sparks or open flames of any kind many feet away from the original leak. Use only propane gas set up for vapor withdrawal.
- · Store and use propane gas in compliance with local ordinances and codes or with ANSI/NFPA 58. Always turn off propane when not in use.
- · Alert children and adults to the hazards of high surface temperatures. Stay away from these surfaces to avoid burning skin or igniting clothing.
- · Carefully supervise young children when in the vicinity of the heater.
- · Do not hang clothing or any other flammable materials from the heater, or place near the heater.
- · Replace any guard or protective device removed for servicing the appliance prior to placing back in service.
- · Installation and repair should be done by a qualified service person. The heater should be inspected before each use, and annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners, and circulating air passageway of the appliance be kept clean.

## SAFETY INFORMATION



## **A** WARNING

- The installation of this unit must adhere to local codes or Propane Storage and Handling Code, CSA B149.2.
- THIS UNIT IS INTENDED FOR OUTDOOR USE ONLY! This product shall be used outdoors, in a ventilated space and shall not be used in any enclosed area.
- This unit is to be used with propane gas only! (sold separately)
- Do not attach a remote gas supply to this unit.
- Only use propane gas for this unit.
- This unit is not intended for natural gas.
- Converting this unit to natural gas is dangerous and not recommended. The conversion of this unit will void the manufacturer warranty.
- Do not use any solid fuel or charcoal for this unit.
- If the propane gas tank is leaking gas, you may hear, see, or smell a hiss. Do the following:
- 1. Disconnect the propane gas tank. 2. Do not attempt to fix the problem yourself. 3. Contact your gas supplier or fire department for help.
- Applying too much propane may result in gas pooling and will not burn. Allow fresh air into the unit so that the remaining gas may escape.
- Do not use a flame to check for gas leaks.
- The max. inlet supply pressure: max. Gas supply 11 in w.c. (2.74kPa)
- Use LP propane tanks with the following dimensions: diameter 12 in, height 18 in.
- You must use a propane tank that has a collar to protect the gas valve.
- DO NOT fill tank over 80 percent full.
- The tank system must be set up for vapor withdrawal.
- Discontinue use if any part of the propane tank is damaged. Rust and dents may be hazardous and should be inspected by a gas supplier.
- Do not burn anything other than the provided materials for this patio heater.
- Do not operate unit until all parts are fully assembled.
- Do not paint or color any part of this heating unit.
- Unit may be hot while in use, do not attempt to move it while in use.
- This unit is not intended for cooking.
- Keep any flammable items away.
- Keep a safe distance to avoid burning skin or clothing.
- Do not sit or rest hands or feet on this heating unit.
- Never place hands or fingers on upper portion of this unit while in use.
- Keep all electrical cords and fuel supply hose away from heated surfaces.
- Combustible material should not be within 48 inches of the top of the unit, or within 48 inches around the entire unit.
- Keep the appliance area clear and free from combustible material, gasoline and other flammable vapors and liquids.
- If the flame goes out while burning, turn the gas valve off. Wait 5 minutes before repeating the initial lighting procedure. Once you have a flame started, hold down the control knob for 1 minute.
- Do not add water into the unit.
- Do not operate unit if any part has been under water. Call a service technician to replace any damaged parts should this occur.

## **SAFETY INFORMATION**



- Do not disconnect any part while unit is in use.
- Do not store a spare propane tank on or near this unit.
- If the heating unit is indoors, detach the propane tank and leave outdoors.
- Do not operate on a boat or vehicle. This unit must be used on a flat surface and outdoors ONLY.
- Always remove protective cover before operating (if applicable).
- Check for leaks after not using the unit for long periods of time.
- Children should never operate this unit. Children must be supervised while near this unit.
- Keep gas tank at least 5 feet away from unit when lit. (if external tank)
- The maximum gas supply pressure is 250psi.
- All installation and repair should be done by a qualified professional. This unit should be inspected annually and cleaned regularly.
- Inspect all elements of this heating unit before each use. If there is damage, the burner must be replaced.
- Be aware of the hazards of high temperatures and stay away from the unit to avoid any burns or injury.
- The gas supply tank should be constructed and marked with the specifications for the LP gas tanks of the U.S. Department of Transportation or the National Standard of Canada CAN/CSA-B339, LP gas tanks, spheres and tubes for Transportation of Dangerous Goods; and Commission.
- The LP gas tank must have a listed overflling prevention device and a QCCI or Type I, (CGA791) LP gas tank connection.
- This heating appliance should not be used on plastic or artificial wood decks.
- Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
- Young children should be carefully supervised when they are in the area of the appliance.
- Clothing or other flammable materials should not be hung from the appliance or placed on or near the appliance.
- Any guard or other protective device removed for servicing the appliance shall be replaced prior to operating the appliance.
- Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners and circulating airways of the appliance are kept clean.

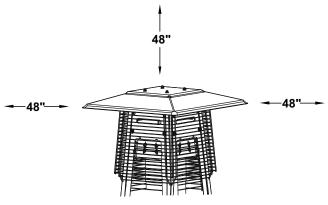
Only use the regulator and hose assembly provided with this unit.

Inspect the burner before use of this unit. If the burner shows any kind of damage, do not operate the appliance.

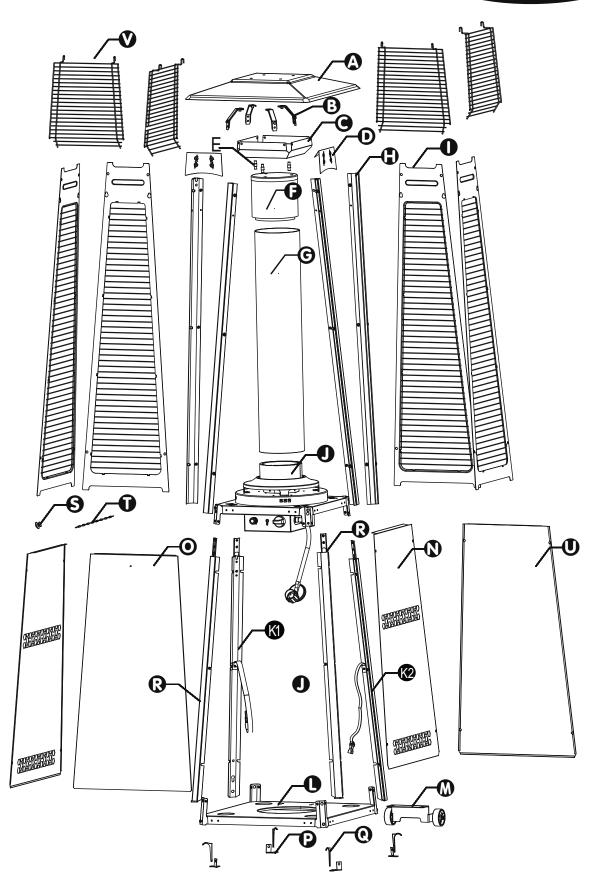
NOTE: You must follow all steps to properly assemble this heating item. Make sure the gas valve is turned "OFF" before assembling. Do NOT attempt to assemble without proper tools.

BE CAREFUL: WHEN CERTAIN MATERIALS OR ITEMS ARE STORED ABOVE, BESIDE OR UNDER THIS HEATER WHILE IN USE, THEY WILL BE SUBJECT TO RADIANT HEAT AND COULD BE SERIOUSLY DAMAGED.

Combustible materials should not be within 48 inches of the top of the unit, or within 48 inches around the entire unit.



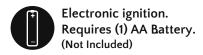




## PACKAGE CONTENTS



Part No.	Description	Picture	Quantity
Α	Reflector		1
В	Reflector Bracket		4
С	Upper plate		1
D	Baffle	I	4
Е	Stud	8	3
F	Emitter Screen		1
G	Glass Tube		1
Н	Upper support		4
I	Protective Screen		4
J	Burner Assembly	-	1
K1	Lower Support		1
K2	Lower Support		1
L	Bottom		1
М	Wheels		1
N	Side Panel		2
0	Front Panel		1
Р	Ground Bracket	0	4
Q	Anchoring Pin		4
R	Lower Support		2
S	Knob	æ	1
T	Chain	DODOGGGGGG	1
U	Back Panel		1
V	Protective Screen		4





AA <b>T</b>	BB T
M4x8 Screw Qty:9	M5x10 Screw Qty:52
CC T	DD
M6x12 Bolt Qty:4	M6 Nut Qty:7
EE	FF
Î	FF C
M5x10 Screw	M5x12 Step Screw
Î	M5x12
M5x10 Screw	M5x12 Step Screw
M5x10 Screw Qty:4	M5x12 Step Screw

Qty:1





Before beginning assembly of this appliance, make sure all parts are present. Compare all parts with package contents list and hardware contents as listed on page 4 of this manual. If any part is missing or damaged, do not attempt to assemble this product. Contact customer service for replacement parts.

**ESTIMATED ASSEMBLY TIME:** 60 minutes

## Tools Required for Assembly (NOT included):

· Phillips screwdriver w/medium blade · Adjustable crescent wrench · AA Battery (for ignition)

1 Attach Wheels ① to the Bottom ① with 4x M6x12 Bolts (CC) and 4x M6 Nuts (DD), as shown. Finger tighten bolts. Be sure that wheels are parallel to the base and then fully tighten the bolts.

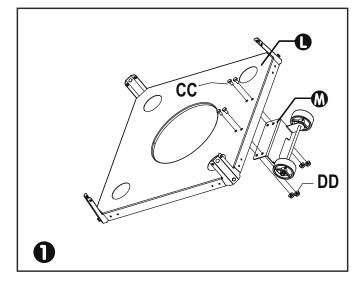
### **Hardware Used:**

 $\mathbb{T}$ 

CC M6X12 Bolts 4x

MI.

DD M6 Nuts 4x

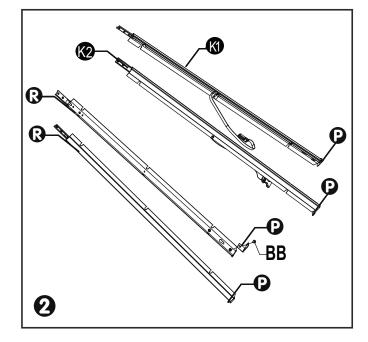


Attach the Ground Bracket **(P)** to the Lower Supports **(R)**, **(C)** with 4x M5X10 Stainless steel Screws (**BB**).

After heater assembly is complete, anchor the unit to the ground by inserting an Anchoring Pin through the hole in each Ground Bracket and into the ground.

## **Hardware Used:**

BB M5x10 Screw 4x



## **ASSEMBLY**

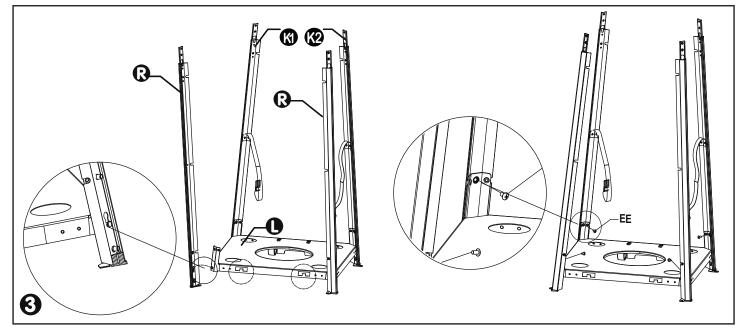


Insert the pins of the bottom to the holes of lower support. Press to secure the pins. Make sure the 2 Lower support (4), (2) with strap are on the side with the wheels.

Suggest to assemble the two diagonal lines Lower support firstly and use 2x M5x10 Screws (EE) fixed. Then repeast with the other two pieces of the lower support.

## **Hardware Used:**

EE M5x10 Stainless steel screws 4x

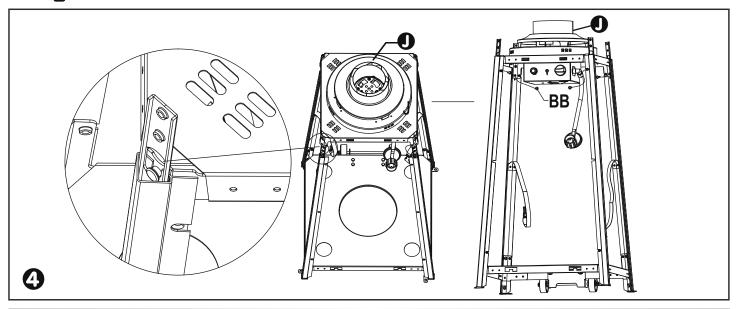


Insert the pins of the Burner Assembly into the holes of lower support then press to secure the pins. Use 4x M5x10 Screws (BB) to attach.

**NOTE**: The position of the Knob is on the opposite side of the wheels.

## **Hardware Used:**

BB M5x10 screws 4x



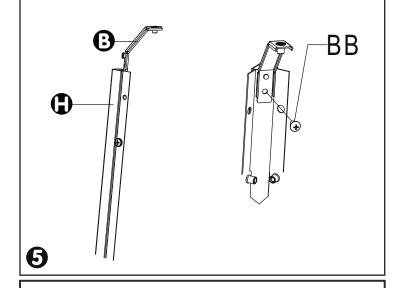
## **ASSEMBLY**



5 Insert the pins of Reflector Bracket 3 to the holes of Upper Support 3 and attach together using 4x M5x10 Screws (BB).

## **Hardware Used:**

BB M5x10 screws 4x

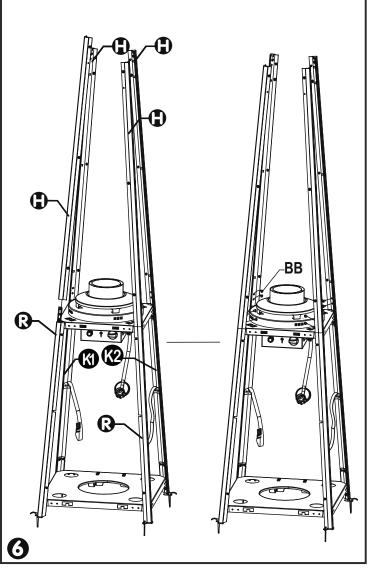


Attach the 4 pieces of Upper Supports (1) into the connection plates of the Lower supports. Secure them with 8x M5x10 screws(BB).

## **Hardware Used:**

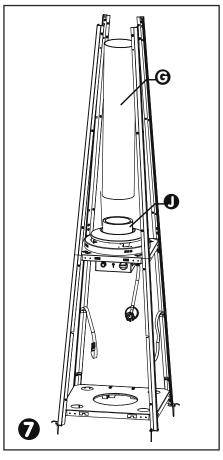
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BB M5x10 screws 8x





7 Put the Glass tube **6** carefully on the Burner Assembly **1**.



Attach the 3x Stud (a) into the holes of the Emitter Screen (b). Put the Upper plate (c) onto the Studs (d) and attach with 3x M6 Nuts (DD). Then attach 4pcs Baffle (d) onto Upper plate (e) with 8x(AA). Put this emitter screen assembly onto the glass tube and secure with 8x M5x12 Screws (FF).

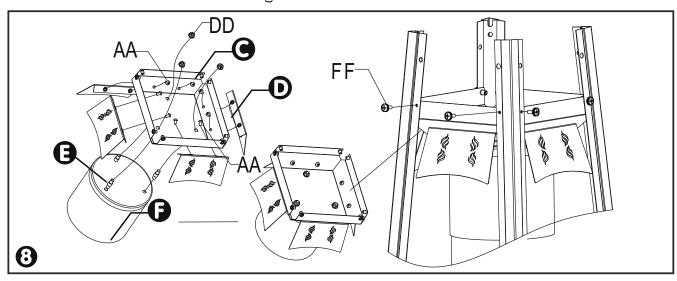
## **Hardware Used:**

AA M4x8 Screw 4x

DD M6 Nuts 3x

BB M5x10 Screw 4x

FF M5x12 Step Screw 8x

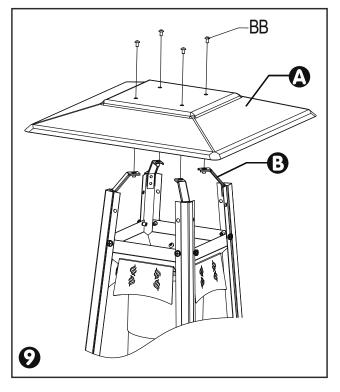




Attach the Reflector (A) to the Reflector Brackets with 4x M5x10 screws(BB).

## **Hardware Used:**

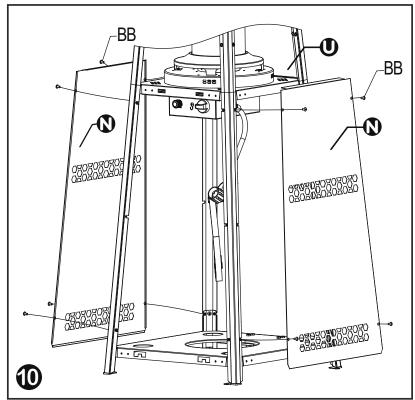
BB M5x10 screws 4x



Attach the Back panel and two pieces Side Panels to the Lower supports with 12x M5x10 screws (BB)

## **Hardware Used:**

BB M5x10 screws 12x

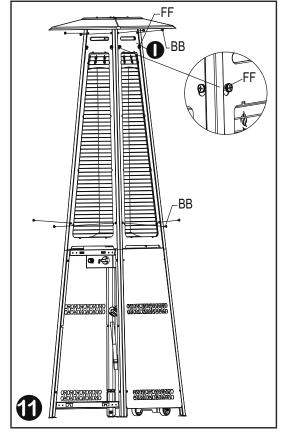




Hang the 4pcs Protective Mesh onto the M5x12 Step screws (FF) then attach using 16x M5x10 Screws (BB).

## **Hardware Used:**

BB M5x10 screws 16x

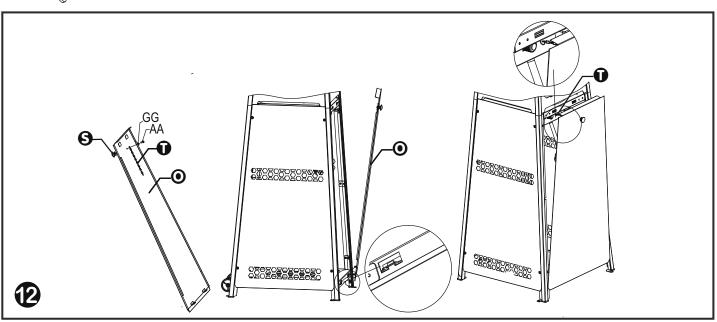


Attach the Knob S and Chain to the front plate with 1x M4 Washer (GG) and 1x M4x8 Screw (AA), hang the chain to the hook on the control box. Then put the pothook of front panel to the holes of bottom.

## **Hardware Used:**

AA M4x8 Screw 4x



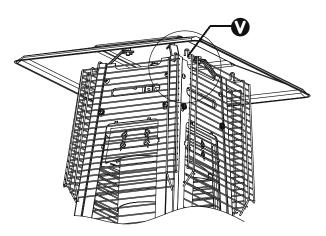


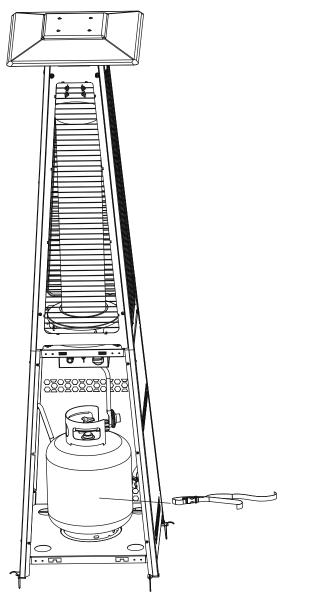


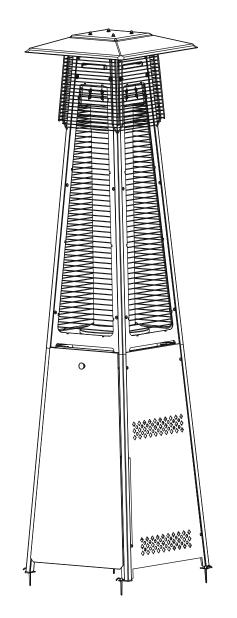
Attach 4 pieces of Anti scalding mesh onto the top of the Upper Support .

Secure the buckle of the straps located on the lower supports around the gas cylinder to maintain stability.

Assembly is now complete.



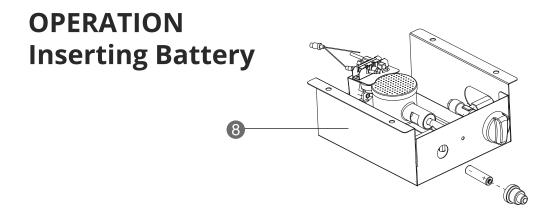






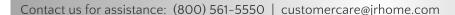
## **Information on Gas Cylinders**

- Use this product only with a LPG vapor withdrawal supply system.
- Storage of the product indoors is permissible only if the cylinder is disconnected and removed from the product. A cylinder must be stored outdoors in a well-ventilated area out of the reach of children. A disconnected cylinder must have dust caps tightly installed and must not be stored in a building, garage or any other enclosed area.
- The pressure regulator and hose assembly supplied with the product must be used.
- Check the hose and regulator before use.
- Inspect the visible hose portion of the regulator before use. Check it completely at least annually.
- Replacements of the hose and regulator must be those specified by the manufacturer.
- The hose and regulator must be UUCSA certified, the outlet pressure of the regulator must be according to the table in the "Specifications" chapter. Suitable spare parts are available from specialist dealers.
- The installation must conform with local codes.
- A dented, rusted or damaged LPG cylinder may be hazardous and should be checked by your LPG supplier. Never use a LPG cylinder with a damaged valve connection.
- The length of the hose cannot exceed 4.6 ft.
- The cylinder must have a listed overfilling prevention device.
- The cylinder must have a connection device compatible with the connection for the product.
- Do not store a spare LPG cylinder under or near this product.
- Never fill the cylinder beyond 80 % full.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve that is provided with the cylinder valve. Other types of caps or plugs may result in leakage of LPG.



- Unscrew the ignition switch button on the control box 3. Install 1 AA battery (not included) with the + polarity end facing OUT.
- Screw the ignition switch button back in.

A NOTICE: Always insert the battery with correct polarity (+ and -) orientation marked on the battery and product.





#### **LEAK TEST**

- Make 2-3 oz. of leak test solution (one part liquid dish washing detergent and three parts water).
- 2. Apply several drops of solution where hose attaches to regulator.
- 3. Apply several drops of solution where regulator connects to cylinder.
- 4. Make sure all patio heater valves are OFF.
- 5. Turn cylinder valve ON.

#### IF BUBBLES APPEAR AT ANY CONNECTION, THERE IS A LEAK.

- 1. Turn cylinder valve OFF.
- 2. If leak is detected at hose/regulator connection, tighten connection and perform another leak test.
- 3. If leak is detected at regulator/cylinder valve connection, disconnect, reconnect, and perform another leak test. If you continue to see bubbles after several attempts, cylinder valve is defective.

#### IF NO BUBBLES APPEAR AT ANY CONNECTION, THE CONNECTIONS ARE SECURE.

**Note:** Whenever gas connections are loosened or removed, you must perform a complete leak test.

## WARNING: FOR OUTDOOR USE ONLY



## CARBON MONOXIDE HAZARD

This appliance can produce carbon monoxide which has no odor. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a camper, tent or home.

Caution: Do not attempt to operate this appliance until you have read and understand all Safety Information in this manual and all assembly is complete and leak tests have been performed.

**WARNING** 

· Do not use heater until all connections have

been leak tested and show no signs of

· Perform all leak tests outdoors.

· NEVER leak test when smoking

· Extinguish all open flames.

leakage.

### **BEFORE TURNING GAS SUPPLY ON:**

- Your heater was designed and approved for OUTDOOR use only.
   Do NOT use it inside a building, garage, or any other enclosed area.
- Make sure surrounding areas are free of combustible materials, gasoline, and other flammable vapors or liquids.
- 3. Ensure that there is no obstruction to air ventilation. Be sure all gas connections are tight and there are no leaks.
- 4. Be sure the cylinder cover is clear of debris. Be sure any component removed during assembly or servicing is replaced and fastened prior to starting.

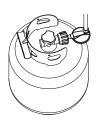
#### **BEFORE LIGHTING:**

- 1. Heater should be thoroughly inspected before each use, and by a qualified service person at least annually. If re-lighting a hot heater, always wait at least 5 minutes.
- 2. Inspect the hose assembly for evidence of excessive abrasion, cuts, or wear. Suspected areas should be leak tested. If the hose leaks, replace it prior to operation. Only use the replacement hose assembly specified by the manufacturer.



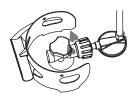




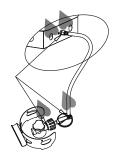








Regulator / Cylinder
Connection



A minimum supply pressure of .5 psi is required for the purpose of input adjustment of propane gas. Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance. A cylinder must be stored outdoors in a well-ventilated area out of the reach of children. A disconnected cylinder must have dust caps tightly installed and must not be stored in a building, garage, or any other enclosed area. The minimum permissible gas supply pressure of 11 W.C. is required for the purpose of hose adjustment. The minimum hourly of 1,500 BTU is the required input rating for a heater for automatic operation rating less than full input rating.

The pressure regulator and hose assembly supplied with the appliance must be used.

The installation must conform with local codes, or in the absence of local codes, with national fuel gas code, ANSI Z223.1/NFPA54, natural gas and propane Installation Code, CSA B149.1, or propane storage and handling code, B149.2

A dented rusted or damaged propane cylinder may be hazardous and should be checked by your local cylinder supplier. Never use a propane cylinder with a damaged valve connection. The propane cylinder must be constructed and marked in accordance with the specifications for LP gas cylinders of the U.S. Department of Transportation (DOT) or the standard for cylinders, spheres and tubes for transportation of dangerous goods and commission, CAN/CSA-B339.

- Do not store a spare LPgas cylinder under or near this appliance.
- Never fill the cylinder beyond 80 percent full.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve that is provided with the cylinder valve. Other types of caps or plugs may result in propane leakage.

- The cylinder must have a listed overfilling prevention device.
- The cylinder must have a connection device compatible with the connection for the appliance.
- The cylinder used must include a collar to protect the cylinder valve.
- Never connect an unregulated propane cylinder to the heater.



### **LIGHTING**

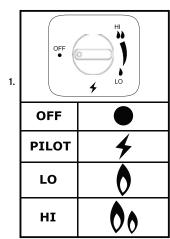
**NOTE:** Ensure that a AA battery is installed behind the igniter button. The anode (+) side of the battery must face out.

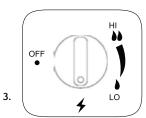
**NOTE:** For initial start or after any cylinder change, hold the control knob in for 2 minutes to purge air from all gas lines before proceeding.

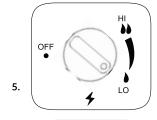
- 1. Turn the control knob to the "OFF" position.
- 2. Fully open the LPG tank valve.
- 3. Push in and turn the control knob to PILOT (\*) position (counterclockwise). While holding in the Control Knob, press the igniter button.
- 4. Check for the pilot flame through the glass tube. If the pilot does not light, press and turn the Control Knob clockwise to the OFF position. Repeat steps 1-2.
- Once the pilot flame is lit, turn the Control Knob counterclockwise to LO position.
- 6. For maximum heat and flame, turn the Control Knob further to the HI position.
- 7. To turn the heater off, turn the Control Knob clockwise to PILOT position. Then depress the Control Knob and turn clockwise to OFF position. Close the valve on your LPG cylinder when the heater is not in use.

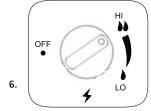
If you experience any ignition problems, please consult the "Troubleshooting" section of this manual.

**CAUTION:** Avoid inhaling fumes emitted from the heater's first use. Both smoke and odor from the burning of oils used in the manufacturing will appear. Both smoke and odor will dissipate after approximately 30 minutes. The heater should NOT produce thick black smoke.











#### FOR YOUR SAFETY

Be careful when attempting to manually ignite this heater. Holding in the control knob for more than 10 seconds before igniting the gas will cause a ball of flame upon ignition.

#### WHEN HEATER IS ON:

Emitter screen will become bright red due to intense heat. The color is more visible at night. Burner will display tongues of blue and yellow flames. These flames should not produce thick black smoke, indicating an obstruction of airflow through the burners. The flame should be blue with yellow tops. If excessive flame is detected, turn off heater and consult the "Troubleshooting" section of this manual.

## **RE-LIGHTING:**

**Note:** For your safety, the control knob cannot be turned OFF without first depressing the control knob and then rotating to OFF.

- 1. Turn control knob to OFF.
- Wait at least 5 minutes to allow gas to dissipate before re-lighting.
- 3. Repeat the "Lighting" steps listed above.





#### **OPERATION CHECKLIST:**

For a safe and pleasant heating experience, perform this check before each use:

### **BEFORE OPERATING:**

- I am familiar with entire owner's manual and understand all precautions noted.
- All components are properly assembled, intact and operable.
- No alterations have been made.
- All gas connections are secure and do not leak.
- Wind velocity is below 10 mph.
- Heater is for use outdoors (outside any enclosure).
- There is adequate fresh air ventilation.
- Heater is away from gasoline or other flammable liquids or vapors.
- Heater is away from windows, air intake openings, sprinklers and other water sources.
- Heater is at least 36 in. on top and at least 24 in. on sides from combustible materials.
- Heater is on a hard and level surface.
- There are no signs of spider or insect nests in heater orifices.
- All burner passages are clear.
- All air circulation passages are clear.
- Clothing or other protective material should not be hung from the heater, or placed on or near the heater.
- Any guard or other protective device removed for servicing the heater must be replaced prior to operating the heater.
- Installation and repair should be done by a qualified service person.
   The heater should be inspected before each use and at least annually by a qualified service person.

## **OPERATION INFORMATION AND SAFETY:**

- Unit will operate at reduced efficiency below 40°F.
- Alert children and adults to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
- Carefully supervise young children when they are in the area of the heater.
- More frequent cleaning may be required as necessary. It is imperative that control compartment burner and circulating air passageways of the heater be kept clean and free of debris and/or spider or insect nests.



FOR YOUR SAFETY Heater will be hot after use. Handle with extreme care.



### SHUT DOWN:

- Turn control knob clockwise to OFF while depressing the knob.
   (Normally, burner may make a slight popping noise when extinguished).
- Turn cylinder valve clockwise to OFF and disconnect regulator when heater is not in use.

**NOTE:** After use, some discoloration of the emitter screen is normal.



### **AFTER OPERATION:**

- Gas control knob is in OFF position.
- 2. Gas tank valve is OFF.
- 3. Disconnect gas line.
- 4. Heater is stored upright in a secure location.

## **CARE AND MAINTENANCE**



To enjoy years of outstanding performance from your heater, make sure you perform the following maintenance activities on a regular basis:

#### KEEP EXTERIOR SURFACES CLEAN.

- 1. Use soapy water for cleaning. Never use flammable or corrosive cleaning agents.
- While cleaning your unit, be sure to keep the area around the burner and control compartment dry at all times. Do not submerge the control valve assembly. If the gas control is submerged in water, do NOT use it. It must be replaced.
- 3. Air flow must be unobstructed. Keep controls, burner, and circulating air passageways clean. Signs of possible blockage include:
- 4. Gas odor with extreme yellow tipping of flame.
- 5. Heater does NOT reach the desired temperature.
- 6. Heater glow is excessively uneven.
- 7. Heater makes popping noise.
- 8. Spiders and insects can nest in burner or orifices. This dangerous condition can damage heater and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner. Compressed air may help clear away smaller particles.
- 9. Carbon deposits may create a fire hazard. Clean dome and burner screen with warm soapy water if any carbon deposits develop.

**Note:** In a salt-air environment (such as near an ocean), corrosion occurs more quickly than normal. Frequently check for corroded areas and repair them promptly.



### **TIP FOR STAINLESS STEEL MODELS:**

Use high-quality automobile wax to help maintain the appearance of your heater. Apply to exterior surfaces from the post down.

DO NOT apply to emitter screen or domes.



#### FOR YOUR SAFETY

- Do NOT touch or move heater for at least 45 minutes after use.
- Reflector is hot to the touch.
- Allow reflector to cool before touching.

#### STORAGE:

#### Between uses:

- · Turn control knob OFF.
- · Disconnect LP source.
- Store heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- If desired, cover heater to protect exterior surfaces and to help prevent build-up in air passages. Never leave LPG tank exposed to direct sunlight or excessive heat.

**Note:** Wait until heater is cool before covering.

### SERVICE:

Only a qualified service person should repair gas passages and associated components.

**Caution:** Always allow heater to cool before attempting service.

## **TROUBLESHOOTING**



Problem	Cause	Solution
The burner will not light.	The burner injector is clogged.	Clean the burner injector.
	There is low gas supply pressure.	Call your gas supplier.
	Dead igniter battery	Replace battery behind igniter button
The burner flame goes off immediately after ignition.	There is low gas pressure.	Call your gas supplier.
The ignition is delayed.	The main burner carryover ports are clogged.	Clean the main burner ports.
	There is low gas pressure.	Call your gas supplier.
The combustion on the burner is inadequate.	There is not enough air.	Check the air passageways and burners for dirt and debris, and clean with compressed air.
The burner flame is low.	The supply hose is bent or twisted.	Straighten the hose and perform a leak test.
	There is blockage in the burner injector.	Clean or replace the burner injector.
The emitter glows uneven.	There is blockage in the burner injector.	Clean or replace the burner injector.
	The base is not on a level surface.	Place the heater on a level surface.
	The gas pressure is low.	Replace the cylinder with a new cylinder.
There is slight smoke and odor during initial operation.	This is residue from the manufacturing process.	This will stop after approximately 30 minutes of operation.
There is thick black smoke.	There is blockage in the burner.	Turn off the heater and let it cool. Remove the blockage and clean the inside and outside of the burner.
The heater produces a whistling noise when the burner is lit.	Air passageways are blocked.	Check the minimum installation clearances and air passageways for debris.
	There is air in the gas line.	Operate the burner until the air is completely purged.
The heater produces a clicking noise just after the burner is lit or turned off.	The metal is expanding and contracting.	This is common with heaters. If noise is excessive, contact a qualified service person.
There is a gas odor even when the control knob is in the OFF position.	There is a gas leak.	Locate and correct the leak immediately.
	The gas control is defective.	Replace the gas control.
There is a gas odor during combustion.	There is foreign matter in the gas or on the burner ports.	Check the gas passageway and burner.
	The heater is burning vapors from paint or impurities in the air.	Stop storing and using odor causing products near the heater.
	There is gas leaking from the regulator and hose connection, the valve and pipe connections, and the pipes.	Locate and correct the leaks, or contact your gas supplier.
There is carbon build-up.	There is dirt or film on the reflector and flame screen.	Clean the reflector and flame screen.

## **IMPORTANT**

For questions, concerns or problems with our product please email our customer service department:

customercare@jrhome.com

DATED PROOF OF PURCHASE REQUIRED FOR WARRANTY SERVICE

## WARRANTY

This product is inspected, tested and carefully packaged to minimize the chance of damage during shipment. If a part (excluding light bulbs, glass and fuses\*) within one year from the date of purchase proves to be defective in material or fabrication under normal use, the part will be repaired or replaced. The Company's obligation under the warranty is to replace or repair defective parts at our discretion. Any expenses or damage resulting from the installation, removal or transportation of the product will be the responsibility of the owner and are not covered by this warranty. The owner assumes all other risks arising from the use or misuse of the product. The warranty will be void if the product damage or failure is deemed by the Company to be caused by accident, alteration, misuse, abuse, incorrect installation or removal, or connection to an incorrect power source by the owner. The Company neither assumes, nor authorizes any person or entity to assume for it any obligation or liability associated with its products. Light bulbs and fuses are not covered under this warranty. If you have any questions regarding the warranty or service, please contact us at customercare@jrhome.com.

Customer Service : JR Home Products

Unit 306 - 19100 Airport Way, Pitt Meadows, BC V3Y 0E2

Toll Free: 1-800-561-5550

E-mail: customercare@jrhome.com

You MUST register your product within 30 days of purchase to receive warranty service.

Registration can be completed online at www.jrhome.com or by mailing this form.

Si vous éprouvez des difficultés ou si vous avez des questions ou des préoccupations, prière de faire parvenir un courriel à notre service à la clientèle customercare@irhome.com

UNE PREUVE D'ACHAT DATÉE EST REOUISE POUR SE PRÉVALOIR DE LA GARANTIE.

### **AVERTISSEMENT**

Ce produit a été soigneusement inspecté, testé et emballé afin de minimiser les risques de dommages durant le transport. Si l'une des pièces (à l'exception des verres, des ampoules électriques et des fusibles\*) s'avère défectueuse au niveau de sa fabrication ou de ses matériaux dans l'année qui suit la date de l'achat suite à une utilisation normale, la pièce sera réparée ou remplacée. La compagnie est tenue de réparer ou remplacer les pièces défectueuses à sa discrétion, en vertu de la garantie. Tous frais ou dommage résultant de l'installation, du démantèlement ou du transport du produit demeurent la responsabilité du client et n'est pas couvert par cette garantie. Le client assume tout autre risque résultant de l'utilisation correcte ou fautive du produit. La garantie devient nulle si la compagnie détermine que le dommage ou le mauvais fonctionnement est causé par un accident, une modification, une mauvaise utilisation, un abus, une mauvaise installation ou un mauvais démantèlement ou un branchement à une source électrique inadéquate de la part du client. La compagnie n'est pas responsable et n'autorise quiconque, personne ou entité légale, à accepter de responsabilité ou obligation en son nom, en rapport avec ses produits. \* Les ampoules électriques et les fusibles ne sont pas couverts par cette garantie. Pour toute question au sujet de la garantie ou du service, contacter le service à la clientèle à : customercare@jrhome.com.

Service à la clientèle: JR Home Products

Unit 306 - 19100 Airport Way, Pitt Meadows BC V3Y 0E2 Numéro

sans frais: 1-800-561-5550

Courriel: customercare@jrhome.com

Vous DEVEZ enregistrer votre produit dans les 30 jours suivant l'achat pour bénéficier du service de garantie. L'enregistrement sera complet une fois que vous aurez posté ce formulaire ou que vous serez inscrit en ligne.

## Warranty Registration Information Form / Formulaire d'enregistrement de la garantie

name / nom :	
Street / Adresse :	You MUST warranty se
City / Ville :	
Province / Province :	For warrar Products at
Postal Code / Code postal :	below within
	have your purchase.
Daytime Phone # / No téléphone jour :	coordinated J&R Home I
Evening Phone # / No téléphone soir :	
Evening i none # / No telephone 30ii .	Vous DEVE prévaloir de
E-Mail Address / Courriel :	Afin de faire
L-Mail Address / Courrier .	avec J&R I
Droduct/Droduit	numéros ind suivant la da
Product/Produit:	et la date d
Place of Purchase / Lieu de l'achat :	service de J
Date of Purchase / Date de l'achat :	
Model # / No de modèle :	
Serial # / Numéro de série :	

You MUST register your product to receive

For warranty service, contact J&R Home Products at the address, phone numbers listed selow within 30 days of purchase. Be sure to have your sales receipt and original date of purchase. All warranty service will be coordinated by

J&R Home Products service center.

Vous DEVEZ enregistrer votre produit pour vous prévaloir de la garantie.

Afin de faire valoir la garantie, communiquez avec J&R Home Products à l'adresse et aux numéros indiqués ci-dessous dans les 30 jours suivant la date d'achat. Ayez en main votre reçu et la date d'achat. Toutes les demandes liées aux garanties seront traitées par le centre de service de J&R Home Products.