# EVERHOME™ ARTIFICIAL HEDGE PANEL WITH LIGHTS INSTALLATION GUIDE ITEMS: RNHEDGE0021, RNHEDGE0025 and RNHEDGE0029 PLEASE KEEP FOR FUTURE REFERENCE

# IMPORTANT SAFETY INSTRUCTIONS

When using electrical products, basic precautions should always be followed including the following:

# 1. READ AND FOLLOW ALL SAFETY INSTRUCTIONS.

- 2. Do not use seasonal products outdoors unless marked suitable for indoor and outdoor use. When products are used in outdoor applications, connect the product to a Ground Fault Circuit Interrupting (GFCI) outlet. If one is not provided, contact a qualified electrician for proper installation.
- 3. This seasonal use product is not intended for permanent installation or use.
- 4. Do not mount or place near gas or electric heaters, fireplaces, candles or other similar sources of heat.
- 5. Do not secure the wiring of the product with staples or nails, or place on sharp hooks or nails.
- 6. Do not let lamps rest on the supply cord or on any wire.
- 7. Unplug the product when leaving the house, or when retiring for the night, or if left unattended.
- 8. This is an electric product not a toy! To avoid risk of fire, burns, personal injury and electric shock it should not be played with or placed where small children can reach it.
- 9. Do not use this product for other than its intended use.
- 10. Do not hang ornaments or other objects from cord, wire, or light string.
- 11. Do not cover the product with cloth, paper or any material not part of the product when in use.
- 12. Do not close doors or windows on the product or extension cords as this may damage the wire insulation.
- 13. Read and follow all instructions that are on the product or provided with the product.
- 14. Always unplug the adapter(s) from the power source before assembling or disassembling.
- 15. This product is for use on 120 V outlets.
- 16. The lights are IP44-rated and should be installed and used following IP44 guidelines.
- 17. Do not apply any sort of tape to any of the connections.
- 18. Keep the lights, cords, and connections off of the floor so they do not touch the ground.
- 19. Flashing lights may cause seizures in individuals with photosensitive epilepsy; avoid direct exposure to eyes.
- 20. The panel's detachable leaves can be a choking hazard for children aged 3 and under. Use caution around children of this age group as this product contains small parts. Please avoid placing it in areas where the product can be reached by children aged 3 and under, as well as areas designed for children of this age group; this panel is not a toy.

## 21. SAVE THESE INSTRUCTIONS.

### **USE AND CARE INSTRUCTIONS**

- 1. Before using or reusing, inspect the product carefully. Discard any products that have cut, damaged, or frayed wire insulation or cords, cracks in the lamp holders or enclosures, loose connections, or exposed copper wire.
- 2. When storing the product, carefully remove the product from wherever it is placed, including trees, branches, or bushes, to avoid any undue strain or stress on the product conductors, connections, and wires.
- 3. When not in use, store neatly in a cool, dry location protected from sunlight.

# **CAUTION** - To reduce the risk of fire and electric shock:

- 1. Do not install on trees having needles, leaves, or branch coverings of metal or materials which look like metal, and
- 2. Do not mount or support wires in a manner that can cut or damage wire insulation.

#### **TOOLS AND MATERIALS REQUIRED (NOT INCLUDED)**

### For wire mesh, chain link and iron fences:

- Green zip ties
- Scissors

#### For drywall and wood walls:

- 1.27 cm x 1.27 cm (1/2 in x 1/2 in) crown 20-gauge staples and stapler
- Scissors

### For concrete and brick walls:

- 0.47 cm x 4.45 cm (3/16 in x 1 ¾ in) in washer head concrete screws and drill
- Scissors

# For aluminium and metal walls:

- 1.90 cm (3/4 in) truss head self-tapping screws and drill
- Scissors

#### PREPARATION:

- Measure the installation area prior to beginning the installation.
- Plan the placement of each hedge panel.
- Hedge panels can be cut using scissors, or by simply detaching the hedge panels where they connect. See the image below.

#### **INSTALLATION:**

Always begin the installation at the top of the installation surface and work horizontally until a row is completed. Ensure the hedge is properly secured as you progress.

#### WIRE MESH, CHAIN LINK, AND IRON FENCE INSTALLATIONS

- 1. Hold the hedge panel in place. Use the zip ties to fasten the hedge directly to the fence.
- 2. Place one zip tie in each corner of a panel or approximately every 15.24 cm (6 in).
- 3. Continue placing zip ties to the fence and secure as needed.

#### DRYWALL AND WOOD WALL INSTALLATIONS

- 1. Staple the plastic mesh in the back of the panel to the wall to hold it securely in place.
- 2. Staple the hedge approximately every 15.24 cm (6 in).
- 3. Continue to staple the hedge to the drywall or wood wall and secure as needed.

#### **CONCRETE AND BRICK WALL INSTALLATIONS**

- 1. Hold the hedge panel in place. Drill one hole in the top left and top right corner of each panel, placing a screw at least once every 6 in (15.24 cm).
- 2. Secure the artificial hedge to the surface by screwing a washer head anchor in each hole on the corner of each panel.
- 3. Continue and secure the hedge as needed.

#### **ALUMINUM AND METAL WALL INSTALLATIONS**

- 1. Hold the hedge panel in place and secure a 1.90 cm (3/4 in) truss head self-tapping screw every 15.24 cm (6 in).
- 2. Continue and secure the hedge as needed.

#### **INSTALLATION FOR LED LIGHTS**

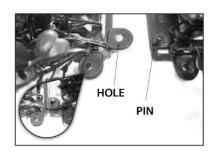
Select Surfaces TM Artificial Hedge Panel comes with 100 warm white LED lights. The lights are ETL-certified and IP44-rated and suitable for indoor and outdoor use. Each LED light comes with an adapter with a multi-mode switch, and 2 connectors (prong and receptacle).

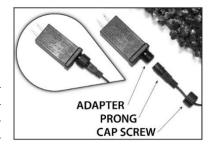
#### **Instructions for Individual Panels**

- 1. Insert the prong into the adapter and screw the cap on at the back of the prong.
- 2. Test and inspect the lights before installing the hedge panel. Follow the instructions listed above to install the hedge panel.
- 3. Plug the adapter into the outlet and turn on the switch. If you install the hedge panels outdoors, please make sure to use a covered Class A Ground Fault Circuit Interrupting (GFCI) outlet that has a weatherproof enclosure with the adapter inserted or removed. If one is not provided, contact a qualified electrician for proper installation. Do not use with outlets that are weatherproof only when the adapter is not plugged in or the outlet cover is closed.

# Instructions for Connecting Sets End to End (for connecting multiple products)

- 1. Prior to installing the hedge panels, please make sure to always unplug the adapter(s) from the power source before assembling or disassembling.
- 2. Lay the hedge panels on the floor and make sure the prongs are all facing one way and the receptacles the other way. Connect them by simply plugging the prongs into the receptacles and screwing the cap tight.
- 3. Connect a maximum of 10 hedge mats together; do not exceed 10 interconnected hedge panels with lights. If more hedge mat connections are needed, please use another outlet as a power source. Please note the brightness may dim slightly with more interconnected panels.
- 4. Insert the first mat's prong into the adapter and screw the cap on at the back of the prong.
- 5. Test and inspect the lights before installing the hedge panels. After the lights are tested, follow the instructions listed above to install the hedge panels.
- 6. Plug the adapter into the outlet and turn on the switch. If you install the hedge panels outdoors, please make sure to use a covered Class A Ground Fault Circuit Interrupting (GFCI) outlet that has a weatherproof enclosure with the adapter inserted or removed. If one is not provided, contact a qualified electrician for proper installation. Do not use with outlets that are weatherproof only when the adapter is not plugged in or the outlet cover is closed.





RECEPTACLE

**PRONG** 

**CAP SCREW** 

#### WARRANTY

Everhome<sup>TM</sup> Artificial Hedge Panels are covered by an 8-year limited residential warranty against manufacturing defects and extreme color fading under normal weather conditions. After a period of time, gradual fading may occur depending on the total exposure to sunlight. Everhome<sup>TM</sup> affirms that the enclosed LED lights are covered by a 1-year limited residential warranty against manufacturing defects. Warranty is guaranteed to the original purchaser from the original purchase date and is non-transferable.

#### The following conditions apply to the warranty and may void the warranty if not followed correctly:

- The artificial hedge panels must be installed according to the instructions provided by the manufacturer for guaranteed performance and appearance.
- The artificial hedge panels must not be used or installed as flooring.
- If filing a warranty claim, it must be submitted within 30 days of the discovery of a manufacturing defect.
- Proof of purchase, such as a bill of sale is mandatory when requesting warranty service.
- The manufacturer reserves the right to designate a representative to inspect the artificial hedge panel in question and remove samples for analysis.
- The warranty covers the replacement material but excludes labor cost and any other secondary costs.

## Warranty exclusions include, but are not limited to the following:

- Failure or damages to the product due to high levels of UV exposure.
- Failure or damages to the product such as burns, distortions, discolorations, or deformations caused by external heat sources (i.e., BBQs or reflections from glass surfaces such as windows).
- Failure or damages caused by plants (or vegetation of any sort) growing directly upon or in contact with any portion of the product (such as sap from trees) or any gardening or landscaping equipment.
- Failure or damages caused by accidents, cuts, vandalism, abuse or other sources not related to the manufacturing of the product.
- Failure or damages caused by corrosive materials or other chemicals.
- Failure or damages to the product due to high pressure or high mineral content water sprays or sprinklers.
- Failure or damages caused by improper installation, maintenance, protection, or repair of the product. This includes damages to the
  product due to using non-recommended parts and accessories, and/or improper placement of attachment accessories to the
  product.
- Failure or damages to the product caused by extreme weather conditions such as high wind or sandstorms, a case of force majeure (i.e., fire, flood, natural disasters etc.), or any event that is not caused by the product itself.
- Failure or damages to the product due to commercial applications.
- Failure or damages due to product alteration or electronic components that have been modified by the user.
- Failure or damages to the product caused by not using a voltage-regulated power supply to connect LED products or controls.
- Failure or damages to the product caused by connecting LEDs to the wrong output voltage, improper connection of power supplies, LED products or controls.

In no event shall the manufacturer and/or retailer be liable for any incidental or consequential damages (including but not limited to liability for economic loss, personal injury, property damages and/or any other damages) connected to the use of this product.

For questions regarding installation, please contact our technical support by email at <u>techsupport@everhome.co</u> or by telephone at 1 833 540-2118. For customer service, please contact us by email at <u>customerservice@everhome.co</u> or visit us at <u>www.everhome.co</u>.