



Craftx Limited 5 Years Warranty

Craftx warrants that for a period of five years from purchase by the original consumer purchaser, the Product will be free of all defects in material and workmanship that would impair the intended and proper use of the product. If the Product is installed in a commercial application, the above mechanical warranty shall be limited to a period of five years from the date of purchase of the Product.

Craftx warrants against deterioration of the product's finish for a period of five years from purchase by the original consumer purchaser. If the Product is installed in a commercial application, the above finish warranty shall be limited to a period of five years from the date of purchase of the Product. The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials*.

If a defect is found in normal use during the warranty period, Craftx will, at Craftx's election, repair the Product, or provide a replacement part or product. Repair or replacement of the Product is the sole and exclusive remedy. Damage caused by the defect (other than to the Product itself) or by accident, misuse, or abuse is not covered by this warranty. Proof of purchase (original sales receipt) must be provided to Craftx with all warranty claims. Craftx is not responsible for indirect, incidental, consequential damages incurred in installation, repair, or replacement of the product. In no event shall the liability of Craftx exceed the purchase price of the Product. Any damages to this product as a result of misuse, abuse, or neglect or any use of other than genuine Craftx replacement parts WILL VOID THE WARRANTY. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or the consumer.

THIS IS THE SOLE AND EXCLUSIVE WARRANTY BY Craftx, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Craftx DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES EVEN IF ADVISED OF THE POSSIBILITY OF THE SAME.

Some provinces do not allow the exclusion or limitation of implied warranties or the incidental consequential or other damages set forth above, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. This warranty applies only to Craftx products installed in Canada.

If you have any questions or concerns regarding our warranty plan, please email support@craftxca.com.

Craftx recommends using a professional plumber for all installation and repair.

*Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products for cleaning. This will void the warranty.