



Craftx Limited Lifetime Warranty

Craftx products have been manufactured under the highest standards of quality and workmanship. That is why we are able to offer a limited lifetime guarantee on the function and finish of our faucets. Take a look at our warranty plan for more details.

Function and Finish—Lifetime Limited Warranty

Craftx warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the “Warranty Period” for homeowners) that this product will be free from defects in materials and manufacturing workmanship. Craftx recommends using a professional plumber for all installation and repair.

Craftx will provide, free of charge, at its sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace, or make appropriate adjustment for, those which have proven defective in materials or workmanship under normal installation, use and service. This limited warranty does not cover, and Craftx is not liable for, labor charges incurred and/or damages sustained during the course of the installation, repair or replacement of any part(s) or product(s) provided under this limited warranty. In no event shall the liability of Craftx exceed the purchase price of the faucet. This limited warranty is non transferable.

Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Craftx for all limited warranty claims

This warranty does not apply in the event of product damage due to the use of other than genuine Craftx replacement parts, installation error, abuse, misuse, or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser’s household). The limited warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials*. This limited warranty is applicable only to Craftx products installed in Canada.

THIS IS THE EXCLUSIVE WARRANTY BY Craftx, WHICH IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES. Some provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from province to province.

If you have any questions or concerns regarding our warranty plan, please reach out to us at support@craftxca.com.

This limited warranty EXCLUDES all industrial, commercial and business usage, whose purchasers are hereby, extended a five year limited warranty applying to all other terms of this limited warranty except duration.

*Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products for cleaning. This will void the warranty.