

SCALE TAC-LER HARD WATER MINERAL SCALE PROTECTION

For Tankless Water Heaters

LIMITED WARRANTY

Subject to the terms and conditions set forth in this limited warranty, Stiebel Eltron, Inc. hereby warrants to the original purchaser (the "Owner") that each Scale TAC-ler water conditioning system (the "housing sump") shall not (i) leak due to defects in the Manufacturer's materials or workmanship for a period of one (1) year from the date of purchase or (ii) fail due to defects in the Manufacturer's materials or workmanship for a period of one (1) year from the date of purchase. As Owner's sole and exclusive remedy for breach of the above warranty, Stiebel Eltron, Inc. shall, at their own discretion, send replacement parts for local repair, or replace the defective sump shell with a replacement unit with comparable operating features. The maximum liability of Stiebel Eltron, Inc. under all circumstances shall be limited to the Owner's purchase price for the Scale TAC-ler. (iii) Scale TAC-ler water conditioning system media is also warranted for a period of one (1) year from date of purchase assuming the product has been installed according to installation requirements as indicated in this installation manual. (iv) The Scale TAC-ler media cartridge is warranted for one (1) year from date of purchase to be free of workmanship and material defects. This cartridge warranty does not cover replacements for a cartridge installed in an environment outside of designated water conditions and demand.

This limited warranty shall be the exclusive warranty made by the Stiebel Eltron, Inc. and is made in lieu of all other warranties, express or implied, whether written or oral, including, but not limited to warranties of merchantability and fitness for a particular purpose. Stiebel Eltron, Inc. shall not be liable for incidental, consequential or contingent damages or expenses arising directly or indirectly from any defect in the Scale TAC-ler or the use of the Scale TAC-ler. Stiebel Eltron, Inc. shall not be liable for any water damage or other damage to property of Owner arising, directly or indirectly, from any defect in the Scale TAC-ler or the use of the Scale TAC-ler. Stiebel Eltron, Inc. alone is authorized to make all warranties on behalf of Stiebel Eltron, Inc. and no statement, warranty or guarantee made by any other party shall be binding on Stiebel Eltron, Inc.

Stiebel Eltron, Inc. shall not be liable for any damage whatsoever relating to or caused by:

1. Any misuse or neglect of the Scale TAC-ler, any alteration of the Scale TAC-ler, or any other unintended use;
2. Acts of God and circumstances over which Stiebel Eltron, Inc. has no control;

3. Installation of the Scale TAC-ler other than as directed by Stiebel Eltron, Inc. and other than in accordance with applicable building codes;
4. Failure to maintain the Scale TAC-ler or to operate the Heater in accordance with the Stiebel Eltron, Inc.'s specifications;
5. Operation of the Scale TAC-ler under fluctuating water pressure or in the event the Scale TAC-ler is supplied with non-potable water, for any duration;
6. Improper installation and/or improper materials used by any installer and not relating to defects in parts or workmanship of Stiebel Eltron, Inc.;
7. Moving the Scale TAC-ler from its original place of installation;
8. Exposure to freezing conditions;

Should owner wish to return the Scale TAC-ler to Stiebel Eltron, Inc. for replacement under this warranty, Owner must first secure written authorization from Stiebel Eltron, Inc. Owner shall demonstrate proof of purchase, including a purchase date, and shall be responsible for all removal and transportation costs. If Owner cannot demonstrate a purchase date this warranty shall be limited to the period beginning from the date of manufacture stamped on the Scale TAC-ler. Stiebel Eltron, Inc. reserves the right to deny warranty coverage upon examination of the Scale TAC-ler. This warranty is restricted to the Owner and cannot be assigned.

Some States and Provinces do not allow the exclusion or limitation of certain warranties. In such cases, the limitations set forth herein may not apply to the Owner. In such cases this warranty shall be limited to the shortest period and lowest damage amounts allowed by law. This warranty gives you specific legal rights and you may also have other rights which vary from State to State or Province to Province.

Owner shall be responsible for all labor and other charges incurred in the removal or repair of the Scale TAC-ler in the field. Please also note that the Scale TAC-ler must be installed in such a manner that if any leak does occur, the flow of water from any leak will not damage the area in which it is installed.

Proper operating conditions:

- Media canister installed in proper orientation to prevent clogging
- Must pre-treat to remove chlorine >3 ppm, iron, manganese, copper, H₂S
- Max. treatment service flow rate 6 GPM (22.7l/min)
- Max. flow rate through device 10 GPM (37.85 l/min)
- Max. pressure 90 PSI (6.2 bar)

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This Warranty is valid for U.S.A. & Canada only. Warranties may vary by country. Please consult your local Stiebel Eltron Representative for the Warranty for your country.