

Warranty

Your appliance is protected by this warranty under normal, personal, family or household use (1 Year), and limited commercial use (90 days), in the USA and Canada.

Equator Appliances undertakes to the consumer-owner to repair or, at our option, to replace any part of this product which proves to be defective in workmanship or material under normal personal, family or household use, in the USA and Canada, for a period of one year from the date of original purchase. For commercial use, the product is warranted for a period of 90 days. During this period, we will provide all labor and parts necessary to correct such defect, free of charge, if the appliance has been installed and operated in accordance with the written instructions with the appliance. Ready access to the appliance, for service, is the responsibility of the consumer-owner. Service would be provided from Monday to Friday between normal business hours.

Exclusions

In no event shall Equator Appliances be liable for incidental or consequential damages or for damages resulting from external causes such as abuse, misuse, incorrect voltage or acts of God. This warranty does not cover service calls which do not involve defective workmanship or materials covered by this warranty. Accordingly, diagnosis and repair costs for a service call which does not involve defective workmanship or materials will be the responsibility of the consumer-owner.

Specifically, the following work is not covered under warranty and does not constitute warranty work:

Installation – e.g. installing incorrectly

Maintenance – e.g. cleaning appliance using solvents

Mishandling – e.g. breakage of glass

Most work is covered. The defining factor is, has the machine malfunctioned (Equator Appliances is responsible) or has the customer omitted or done something to cause machine to malfunction (customer is responsible). Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

WARRANTY SERVICE

This warranty is given by:

Equator Appliances
10222 Georgibelle Drive, Suite 200
Houston, TX 77043-5249

For Service:

Call 1-800-490-8018

Email: Service@ApplianceDesk.com

Web: www.ApplianceDesk.com

Business hours:

(9:00 a.m. to 5:00 p.m. weekdays).

You can register your Warranty by either of the following methods:

1. Scan the QR Code



BIC 304



BIC 365

1. Open Smart Phone
2. Open Photo
3. Scan QR Code

2. Register online at ApplianceDesk.com/Warranty

GENERAL

Since it is responsibility of the consumer-owner to establish the warranty period by verifying the original purchase date, Equator Appliances recommends that a receipt, delivery slip or some other appropriate payment record be kept for that purpose.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

All rights reserved. Manual subject to change without notice.