BLANCO Canada, Inc. Warranty Information



Valid from January 1, 2004 to December 31, 2021

WARRANTY: SILGRANIT® SINKS

LIMITED LIFETIME WARRANTY on SILGRANIT

BLANCO CANADA INC. hereafter referred to as BLANCO, is pleased to offer a Limited Lifetime Warranty with all BLANCO sinks used in normal domestic installations. BLANCO warrants its sinks to be free from all manufacturing defects in material and workmanship.

BLANCO will repair or replace, at no charge, excluding labour, any sink supplied by BLANCO that is proven to be defective under normal use. An equivalent replacement will be issued to the original owner provided the defective sink was installed in accordance with BLANCO installation procedures, used and cleaned as recommended and not damaged due to abuse, misuse or negligence. Chips, scratches and stains are not deemed to be manufacturing defects. BLANCO will not be held liable for chips, scratches and stains that can occur under normal use over a period of time. Please refer to cleaning instructions to maintain your sink in its original appearance. BLANCO shall not be held liable under this warranty where the sink has been used in a non-domestic application, improperly installed, or damaged from the impact caused by a heavy object being dropped on the sink or from improper handling. BLANCO shall not be liable for any inconvenience or expense for material or labour related to the removal or replacement of a defective sink or for any loss or damage to any person or property whatsoever resulting from the defective sink. All transportation costs to and from the point of purchase will be the responsibility of the purchaser.

Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation. BLANCO reserves the right to inspect any sink reported to be defective prior to replacement of the sink.

Warranty Exclusions

Excluded are any accessories that accompany the sink (strainers, waste fittings, waste chutes etc.).

Obligation of the Original Owner

The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase.

BLANCO makes no additional warranties, expressed or implied and any implied warranty including that of merchantability or fitness for a particular purpose, is limited in its duration to the duration of the written limited warranties set forth herein.

No employee, agent or other person is authorized to provide any warranty on behalf of BLANCO for a BLANCO product that is in addition to or different from the warranty stated above unless the warranty has been previously approved by an authorized BLANCO representative.

This warranty gives you specific legal rights and you may also have other rights which may vary from province to province. To obtain warranty service, please call BLANCO Customer Service toll free at 1-877-425-2626.