

11. WARRANTY

This product is guaranteed against any manufacturing defects from the date of purchase indicated on the consumer sales receipt. This warranty is limited to the original owner and is not transferable to another consumer. Technoform Industries Ltd. offers a limited warranty of 10 years on its Surface Design panel's structure and surface (inks and varnishes). The warranty is applicable to the product only (structure and surfaces, i.e. inks & varnishes) and does not cover labor charges, travel expenses, the cost of installation or removal, as well as carrier fees. At its discretion, the manufacturer will, at its own expense, replace or repair any defective product during the warranty period (does not include the aforementioned costs). **This warranty is valid only if the installation and care instructions have been followed.**

This warranty does not cover damage caused by abuse, neglect, misuse, impacts, improper handling, modifications made to the product, usage of abrasive or chemical products. In that event, the guarantee will be revoked without further recourse. This warranty is limited to the manufacturer's choice regarding the replacement or repair. No compensation may be claimed as a result of an accident during installation or during the use of the product. The warranty does not apply to stains caused by ferrous or hard water. The client will lose the right to any claim if the products supplied are modified, transformed, manipulated or processed in an inappropriate manner. To exercise the right to the guarantee, an annual depreciation for use and wear will be taken into consideration: 1/5 per year in commercial uses and 1/15 per year in domestic uses starting from the date of purchase.

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